

HITACHI

We have only replaced product category in place of Manuf. year in below table as warranty terms are valid on secondary sales only.

q Installation scheme will be applicable on the SECONDARY SALES of Split Air conditioners only.

q Installation scheme will not be applicable on Logicool Series/DGS&D/Institutional Sales/Bulk Billings (Qty > 5 Nos).

q Installation scheme is purely for retail sales only.

q Inclusion/Exclusion of any models under warranty extension sss

10 Years On Compressor

Product Category

Scope of Compressor Warranty

Compressor Coverage

Refrigerant Charging

Labor/Visit/PMS

3/4/5 Star Inverter Split

&

3/5 Star Inverter Window

Standard warranty applicable for 1st year

Free of cost

Free of cost

Free of cost

Warranty extension-2nd to 10th year

Free of cost

Chargeable

Chargeable 5 Years On Controller

Product Category

Scope of Controller Warranty

Controller (IDU & ODU)

Refrigerant Charging

Labor/Visit/PMS

3/4/5 Star Inverter Split

Standard warranty applicable for 1st year

Replace with new/repair

Not Applicable
Free of cost
Warranty extension-2nd to 5th year
Chargeable
2 Years On
Air conditioner
Product Category
Scope of Air conditioner Warranty
Parts Coverage
Refrigerant Charging
Labor/Visit/PMS
5 Star Inverter Split
Standard warranty applicable for 1st year

All electrical/electronic parts
Free of cost

Free of cost
Warranty extension-2nd year

Chargeable
Chargeable

Regards,

Arvinder Singh Chawla

Assistant General Manager

Business Planning - RAC,

Johnson Controls-Hitachi Air Conditioning India Limited,

Hitachi Complex, At- Karan Nagar,

Ta- Kadi , Dist- Mehsana,

Gujrat -382727# 91-6357245081, 9999775809

arvinder.chawla@jci-hitachi.com

Johnson Controls-Hitachi Air Conditioning

Dear All,

Please Find Enclosed BOMBARIDIERS SCHEME for the period of 1st April to 30th Sept-21.

This scheme communication supersedes all the previous communications on the said subject

Regards,Arvinder Singh Chawla

Assistant General Manager

Business Planning - RAC,

Johnson Controls-Hitachi Air Conditioning India Limited,Hitachi Complex, At- Karan Nagar,

Ta- Kadi , Dist- Mehsana,

Gujrat -382727# 91-6357245081, 9999775809# arvinder.chawla@jci-hitachi.com

Johnson Controls-Hitachi Air Conditioning

From: Arvinder Singh ChawlaSent: Thursday, February 4, 2021 5:46 PMTo: Cc: Subject: BOMBARDIER- 4th Feb-21 to 31st March-21

(Revised)

Dear All,

Please Find Enclosed Revised BOMBARDIER SCHEME for the period of 4th Feb to 31st March-21. This scheme communication supersedes all the previous communications on the said subject

Special Support

Fixed Speed

3 Star Inverter SAC

4 Star Inverter SAC

5 Star Inverter SAC

3 & 5 Star Inverter WAC

Installation @ 999/-+ GST

NO

YES (4th Feb-21 to 31st March-21)

YES (4th Feb-21 to 31st March-21)

YES (4th Feb-21 to 31st March-21)

NO

1 year Additional Warranty

NO

NO

NO

YES (4th Feb-21 to 31st March-21)

NO

5 years Controller Warranty

NO

YES (4th Feb-21 to 31st March-21)

YES (4th Feb-21 to 31st March-21)

YES (4th Feb-21 to 31st March-21)

NO

10 years Compressor Warranty

NO

YES (4th Feb-21 to 31st March-21)

YES (4th Feb-21 to 31st March-21)

YES (4th Feb-21 to 31st March-21)

YES (4th Feb-21 to 31st March-21)

Note – Till 3rd Feb 21 invoice pending installations you can do till 12th Feb 21.

Installation Schemes: ·

The installation schemes will be applicable on the SECONDARY SALES of Split Air conditioners. ·

Installation scheme will not be applicable on Logicool Series / DGS&D / Institutional Sales / Bulk Billings (when qty. exceeds 5 Nos.). It's purely for retail sales only.

Scope of Warranty:

10 Years Compressor warranty

Manufactured Models of 2018/2019/2020

Scope of Compressor warranty
Compressor Coverage
Refrigerant Charge
labor/Visit/PMS
Inverter Models(3/4/5 Star)
Standard Warranty Applicablefor the 1st Year
Free of CostFree of Cost
Free of Cost
Warranty extension -2nd to 10th Year
Free of Cost
Chargeable
Chargeable

5 Years Controller Warranty
Manufactured Models of 2018/2019/2020
Scope of Controllerwarranty
Controller (IDU & ODU)
Refrigerant Charge
Labor/Visit/PMS
Inverter Models(3/4/5 Star)
Standard Warranty Applicablefor the 1St Year
Replace with new/Repair
Not Applicable
Free of Cost
Warranty extension -2nd to 5th Year
Chargeable

2 Years Air conditioner warranty
Manufactured Models of 2018/2019/2020
Scope of Air conditionerwarranty
Parts Coverage
RefrigerantCharge
Labor/Visit/PMS
Inverter Models(5 Star)
Standard Warranty Applicablefor the 1St Year
All Electrical/Electronic parts
Free of Cost
Free of Cost
Warranty extension -2nd Year
Chargeable
Chargeable

Terms & Conditions of warranty:

1. Warranty extension offer is applicable for selected RAC category Inverter Split & Window Models, as mentioned above subject to invoicing done to the end Customer during specified time period.
2. The Customer needs to provide original Purchase Invoice for claiming the additional warranty at each time.

3. Warranty extension offer is void if product is opened /repaired by unauthorized service person/ center and the unit shall be declared as tampered and no further warranty shall be applicable on such unit.
4. Transportation of Units if required shall be charged extra during extended warranty period.
5. Warranty extension is non-transferable & is applicable only for the first purchaser.
6. The company reserves the right to withdraw or change warranty extension offer at its sole discretion at any point of time.
7. Warranty extension offer shall be from the date of purchase and irrespective of the usage of AC and shall automatically expire once the stipulated period is over.
8. Warranty extension circular communication supersedes all the previous communications on the said subject.
9. Warranty extension scheme is not Applicable to any Logicool Series/ DGS&D Series Institutional buying / bulk buying / developer's buying and quantity exceeding more than 5 Nos. at one time.
10. Warranty extension scheme is applicable for Residential use only & is not applicable for any commercial use such as Restaurants, offices, hotels, hospitals or corporate buying
11. Warranty extension scheme is applicable for the buying of Hitachi Split Air conditioners from Authorized Show rooms / Sales & service dealers only.
12. Inclusion / Exclusion of any models under warranty extension scheme is sole discretion of company.
13. All other terms & conditions shall remain the same as mentioned in operation manual of the product except of those covered above.

NOTE:

Additional Warranty offered shall be as per the Company's Policy & shall be subject to change without prior notice.

Regards,

Arvinder Singh Chawla

Assistant General Manager

Business Planning - RAC,

Johnson Controls-Hitachi Air Conditioning India Limited,

Hitachi Complex, At- Karan Nagar,

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